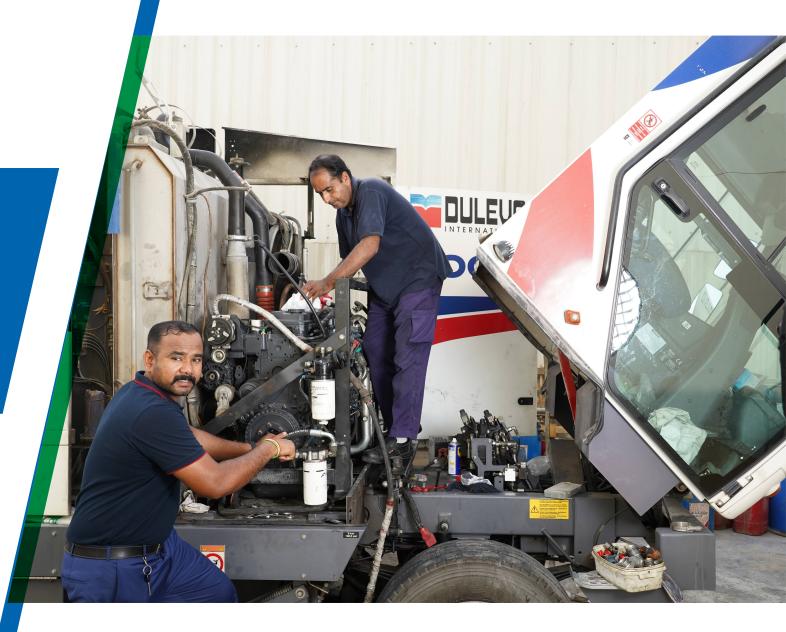


# INTERCARE LIMITED WORKSHOP

Established in 1969, Intercare Limited was founded in the Levant with a vision to meet the evolving demands of the Washroom Hygiene, Floorcare, and Powder Coating sectors. Kicking off its journey in the early 1970s, the enterprise shaped its core businesses in line with the nation's rapid infrastructure development following the founding of the UAE.







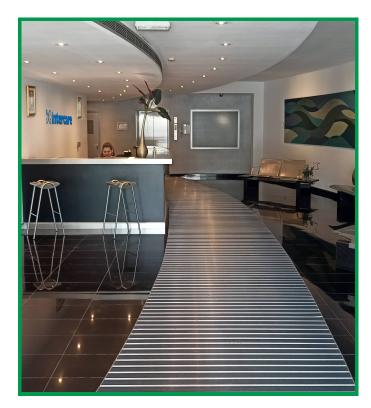


#### **WELCOME TO**

## **INTERCARE LIMITED**

#### **Towards A Sustainable World**

Established in 1969, Intercare Limited was founded in the Levant with a vision to meet the evolving demands of the Washroom Hygiene, Floorcare, and Powder Coating sectors. Kicking off its journey in the early 1970s, the enterprise shaped its core businesses in line with the nation's rapid infrastructure development following the founding of the UAE. Since then, Intercare has expanded exponentially over the past 50 years to become one of the GCC market's shout-after manufacturers and suppliers of innovative and sustainable solutions for Washroom Hygiene, Floorcare, Speciality Chemicals, Waste Care, and Building Materials, Interiors, Powder Coating, and Steel & Fencing sectors.



Moreover, with a sheer determination to expand its range of offerings, the firm has built a presence across its business industries. At Intercare we are ever ready to go that extra mile to make every customer satisfied and these efforts have paid off not only as ROI but lots of accolades, bagging performance awards, rated high by global rating agencies in our industry as well. Safety, Quality, and Superlative Service have been the criteria with which we assess our merit. And we are proud of it.

A half-a-century journey loaded with excitement, challenges, and great achievements, our story has been something to drive inspiration from, for everyone at Intercare, our patrons, and customers. This fuels us to strive forward and challenge ourselves in achieving more upon each milestone.

# **ESTABLISHMENT**

Intercare is constantly striving to ensure that our products and machines deliver the best and uninterrupted service to our customers. The division was incepted in 2004, equipped with all necessary tools, accessories, and skilled manpower. It is spread out over a **5000 sq. ft.** area with a customized parking bay for a minimum of **20 large machines/sweepers.** 

The **full-fledged** workshop can undertake the service requirements of numerous prominent brands of **Floor Care and Waste Care** machines such as **Dulevo**, **IPC**, etc.

Uncompromising standards, reliable service, and experienced and well-trained staff make our after-sales workshop trustworthy for clients as well as customers.



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# **WORKFORCE**

A team of 14 highly skilled technicians, a Technical Manager, and an Assistant Manager are responsible for prompt and efficient after-sales service.

All the technical staff is trained at the **Dulevo training center in Italy,** and for floor care machines, the **Service Manager of IPC**visits our site to train the staff.

The **average tenure** of technical and operations staff at the workshop is **more than a decade** which gives us an edge to deliver the right solutions and immaculate service in a shorter time period.



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# **HEALTH & SAFETY**

The company has an uncompromising approach to the health and safety of the staff, guests, and the community around the workshop.

All the staff strictly follow **safety and personal** hygiene protocol measures as per the ISO standards. The company is credentialed with Fire and Safety certification provided by the **Sharjah Civil Defence** department.

Apart from that, to provide emergency **first aid** service at the premises, multiple **eyewash stations**, and **shower stations** are installed and first aid kits are available at multiple points.



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# **QUALITY CERTIFICATES**

The After Sales Service workshop and the technicians are certified by **Dulevo and IPC** for their machines. Moreover, the workshop follows **ISO 9001-2015** standard for operations and customer management.





### **HEAD OFFICE & SHOWROOM:**

Intercare Building, Industrial Area 15,
Sharjah, UAE. | P.O Box: 5628
\$\circ +971 6 519 4777 | \$\mathbb{L}\$ info@intercare-ltd.com

### **REGIONAL OFFICE:**

**Dubai Office:** 

Tel.: +971 42859091 P.O.Box 10886 Dubai, UAE **Abu Dhabi Office:** 

Tel.: +971 25592022 P.O.Box 28589 Abu Dhabi, UAE

SHOP ONLINE

