



TOWARDS A SUSTAINABLE WORLD



www.intercare-ltd.com 





WELCOME TO INTERCARE LIMITED

Towards A Sustainable World

Established in 1969, Intercare Limited was founded in the Levant with a vision to meet the evolving demands of the Washroom Hygiene, Floorcare, and Powder Coating sectors. Kicking off its journey in the early 1970s, the enterprise shaped its core businesses in line with the nation's rapid infrastructure development following the founding of the UAE. Since then, Intercare has expanded exponentially over the past 50 years to become one of the GCC market's sought-after manufacturers and suppliers of innovative and sustainable solutions for Washroom Hygiene, Floorcare, Speciality Chemicals, Institutional & Laundry Chemicals, Waste Care, Building Materials, Interiors, Powder Coating, and Steel & Fencing Sectors.

FROM THE CHAIRMAN'S DESK

As the proud founding member of Intercare Limited, one of the pioneering companies in institutional cleaning and sanitation products and services with an illustrious track record, I can proudly say that we have developed an organizational culture that's underpinned by a commitment to delivering sustainable methods and a safer environment. Established in 1969 in the Levant region, over the last half a century, Intercare has expanded into the GCC countries, Egypt and Morocco, with a portfolio of its own brands and major global brands of hygiene, Floor Care, and Waste Care products & solutions.

At Intercare, our aim is to achieve and maintain leadership in our business by manufacturing and providing products and services that create economically viable communities. The company is committed to accomplishing this by aligning commercial success with environmental and social responsibility.

Looking forward, we strive to continue improving our products, services, and efficiency in terms of technology and processes. Currently, all our efforts are focused on developing a new-generation range of products, and efficient manufacturing capabilities that facilitate high-quality production and cost-effectiveness.

As a responsible corporate citizen, Intercare ensures that highly skilled, high-caliber professionals manage the functioning of the organization, while dedicated and thoroughly trained staff undertakes the services provided to the end-users. The corporate infrastructure has evolved to flawlessly look after the interests of all the stakeholders at Intercare and I am greatly indebted to our CEO, Management Colleagues, Group members, Employees, Customers, and Suppliers, for their commitment and support which enables us to deliver undoubtedly the best in the industry.



JOHN H COLLEY
Chairman



MISSION

Intercare strives to exceed consumer expectations with innovative, sustainable solutions, ensuring safety, wellness, and enhancing the Middle East's hygiene landscape



GOAL

Intercare Limited provides sustainable, high-quality products, promoting well-being and environmental protection for a cleaner, greener future ahead.



VALUES

At Intercare Limited, our core values—innovation, integrity, excellence, diversity, and a supportive work environment—drive long-term progress for clients, staff, suppliers, and the communities we serve.



VISION

Intercare's vision is to drive growth by prioritizing innovation, integrity, customer satisfaction, sustainability, employee development, and strategic market expansion.

DIVISIONS

WASHROOM HYGIENE

Pioneer and leading provider of washroom hygiene products and services in the middle east

FLOORCARE

One stop solution for floorcare machines, janitorial and chemicals

WASTECARE MANAGEMENT

From household waste management accessories to industrial waste collection equipment, Intercare Ltd. - Supplies & Services a wide range of products

SPECIALITY CHEMICALS

Manufacturer of institutional hygiene & cleaning chemicals. Trusted private label manufacturer of household cleaning chemicals

INSTITUTIONAL & LAUNDRY

Trusted manufacturer of commercial laundry, house keeping and kitchen cleaning products

POWDER COATING

Wet and dry coating, all facilities in the manufacturing process are aimed to provide quality products

STEEL & FENCING

Fencing division has the ability to produce any items in Steel from a wrought-iron decorative panel

BUILDING MATERIALS

Building materials division provides comprehensive Matting solutions including premium anti-fatigue, barefoot and many more

INTERIOR

A specialist in the institutional field of furniture and soft furnishings, the subsidiary's reputation is second to none

ICL TISSUE MANUFACTURING

The factory employs the most modern paper-converting technology and machines

ONLINE STORE

E-commerce site features over 1000 SKUs of the most reputed and reliable brands, as well as our own produced products

FC & WC WORKSHOP

Intercare Ltd is constantly striving to ensure that our products and machines deliver the best and uninterrupted service to our customers

WASHROOM HYGIENE

The Intercare Group has been a pioneer in the field of washroom hygiene products, with a strong presence in the Middle East. With almost five decades of experience in both institutional hygiene and cleaning services, Intercare's business ethos has always been focused on delivering high quality. Our prowess in manufacturing and delivering quality products has allowed us the luxury of catering to diverse business segments throughout the MEA region. Today, we offer an extensive range of products, including sustainable hand wiping solution - linen towel rolls, air fresheners, auto sanitizer drip systems, feminine bins, nappy bins, vending machines, hand soap, hand towel and toilet paper.

The quality and reliability of the services offered by Intercare is unparalleled. Intercare has a dedicated service division that boasts a full-fledged fleet and well-trained service operators, delivering service throughout the length and breadth of UAE.

PRODUCT RANGE:

- Air Freshener Dispensers & Refills
- Hand Towel Dispensers & Refills
- Hand Soap/Sanitizer Dispensers & Refills
- Body Care & Hair Care Refills
- Maxi Roll Ceterfeed Dispensers & Refills
- Toilet Roll Dispensers & Refills
- Toilet Sanitizer Dispensers & Refills
- Hand Dryers
- Sanitary & Baby Bins



FLOORCARE

Floorcare Division is trusted as a known solution provider in the Cleaning Industry. Today, taking a cross-section of the entire Institutional market sector, the Groups reputation is very widely witnessed. Its range of products for Carpet and Upholstery Shampooing, Floor Scrubbing, Escalator Cleaning, Pressure washing and Polishing with probably the largest range of Vacuum Cleaners. Intercare's inventory is complemented by an entire family of ecofriendly solution of Scrubber-Dryers and Outdoor Sweepers. Our range of products do not compromise on quality and are sourced mainly from European Countries, US and Australia. All our Suppliers for IC Blue Line range are ISO 9001 Certified.

As a comprehensive supplier of cleaning equipment's, janitorial accessories, cleaning and restoration chemicals for natural and synthetic stones it's a single source solution provider. After Sales Support Program undertaken by highly trained and skilled staff supported by a dedicated On-site workshop.

PRODUCT RANGE:

- Floorcare Chemicals - Floor Polish, Disinfectant, Carpet Shampoo, Degreaser, Cement Scale Remover, Spray Buff, etc.
- Floorcare Machines - Chewing Gum Remover, Scrubber Dryer, Vacuum Cleaner, Pressure Washer, Single Disc Machine, etc.
- Janitorial Hardware - Broom, Dust Mop, Trolley & Buckets, Waste Bins, etc.



INTERCARE ENVIRONMENTAL & WASTECARE

With our undiluted commitment to a Cleaner, Greener, and Sustainable Globe, we truly understand that smart waste management solutions are the need of the hour for keeping the planet desirable for generations to come. From household waste management accessories to industrial waste collection equipment, Intercare Ltd - Manufactures, Supplies, and Services a wide range of products. Moreover, Intercare has been appointed as the exclusive distributor of some of the world's most eminent brands of Waste Care products and solutions.

PRODUCT RANGE:

- Street Sweepers and Washers
- Underground Compactors with a hydraulic underground lifting system
- Underground and semi-underground Waste Containers
- Smart Waste Collection system
- E-vehicle for Smart and Sustainable Waste Collection system
- Smart bins with Solar Power and Compaction system
- Plastic and Metal waste bins
- Heavy Duty stain & Street Washing system with advanced Steam Plus (Hot Water option) for Chewing gum removal, etc.



SPECIALITY CHEMICALS

The ISO 9001 - 2015 and ISO GMP 22716 - 2007 certificated factory has a total production capacity of 14,000 metric tons/year and employs highly qualified office staff and skilled and trained shop floor work staff.

We also provide:

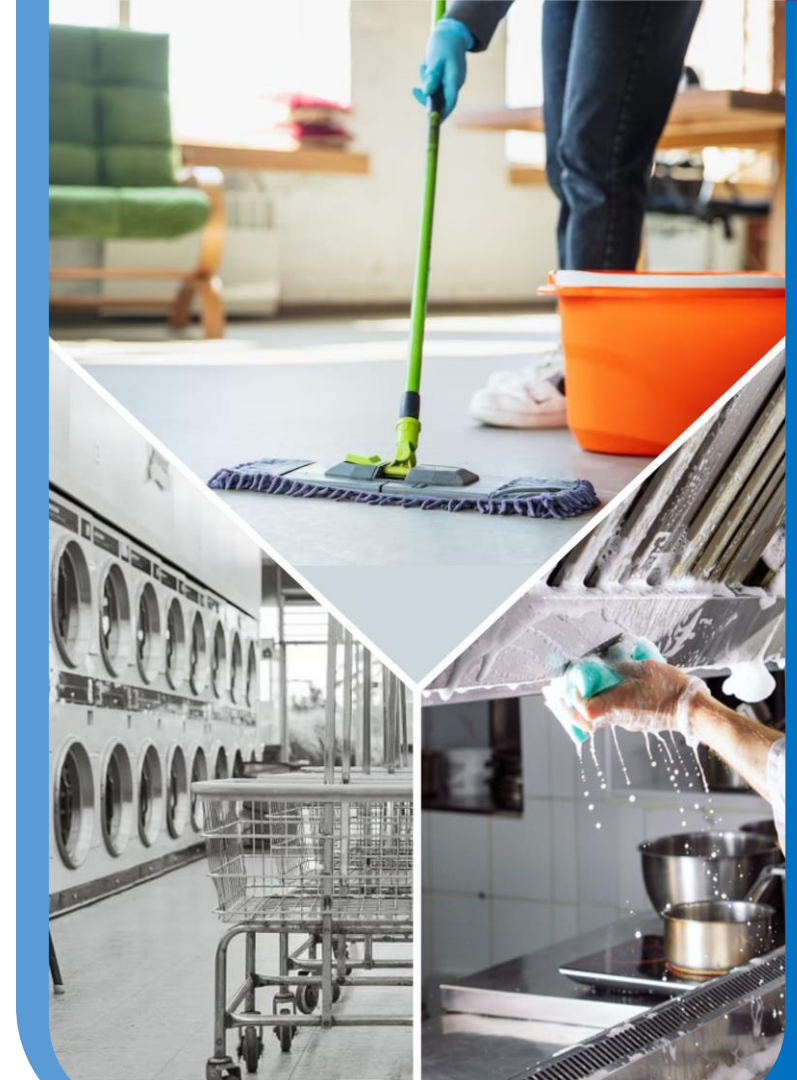
1. Aerosols, Detergents, Disinfectants, Hand Wash & Sanitizer, Home & Laundry Care
2. Contract Manufacturing
3. Private Label Manufacturing
 - Fabric Care (Fabric Softener Regular, Fabric Softener Concentrate, Antibacterial Fabric Softener, Liquid Detergent, Kandora Liquid Detergent, Abaya Liquid Detergent)
 - Hand Hygiene (Liquid Hand Soap)
 - Home Care (Window Cleaner, Solid Drain Opener, Liquid Drain Opener, Bleach, Toilet Bowl Cleaner, Antiseptic Disinfectant)



INSTITUTIONAL & LAUNDRY CHEMICALS

The Institutional and Laundry Chemicals Division deals with high-quality commercial cleaning products such as Laundry, kitchen, and Housekeeping chemicals, meeting the diverse needs of the hospitality industry, food manufacturing industry and healthcare industry. Manufactured by Intercare, at our state-of-the-art facilities in Egypt and Sharjah, these high-quality products, categorized as five segments - SAFE (Laundry), Crystal (Kitchen), SPEED (House Keeping), WAY (Floor Care) and TOUCH & Care (Personal care), provide uniquely tailored solutions in a cost-effective way to the HORECA sector in specific. With a rich expertise in the formulation and manufacturing of these chemicals for both in-house brands and leading multinational brands under contract manufacturing, we provide efficient and sustainable solutions to our specific customer needs. Our dedicated team of experts adheres to stringent quality control measures, assuring the efficacy and reliability of our products. With ISO and GMP certifications, our Egypt and UAE factories adhere to global standards, guaranteeing the development of innovative products.

The division offers a complete solution by assisting the customers as a consultant to address their operational challenges. The services include supply and installation of dosing equipments, chemicals and round the clock technical and after sales support. This comprehensive approach helps our customers with measurable insights on reduced operational costs, sustainable solutions, and an elevated guest experience.



POWDER COATING

Intercare Powder & Wet Coating division, spread out over 40,000 sq. ft., holds a Qualicoat certificate for surface treatment of Aluminium Alloy awarded by QMEA (Quali Middle East Association) and has the capacity to meet the market's demand. The machines in use for coatings have been sourced from reputed European manufacturers and are compliant with British and ASTM standards.

In the wet coating works, the facility is capable of wet coating, mild steel, and wooden surfaces of any size and style, including decorative coating and anti-corrosion wet coating.

SPECIALITIES:

- **HIGH-PERFORMANCE POWDER COATINGS** - applied as a dry powder through an electro-static process on any metallic surface (most particularly aluminum) then cured with heat. Warranty range from 10 to 20 years.
- **HIGH-PERFORMANCE LIQUID COATINGS** - for painting high-end niche products using polyvinyl di-fluoride (PVDF) with a warranty of 25 years. Latest Paint Technologies are coming into play, and Intercare Ltd maintains a constant update on upgrading its facilities as well as is conscious of the requirements of the market.



STEEL AND FENCING

From a simple chain link fabric fence – that surrounds a tennis court, to the most sophisticated electronic security systems installation with fiber optic interface, this division of Intercare does them all – utilizing its own in-house resources.

We can supply high-level Raising Barriers, Hydraulic Bollards, Road Blockers, and Tyre Killers right the way through to an integrated Car Park System together with any custom-designed shaded parking facility.

This subsidiary has the facility of being not only the major manufacturing unit for the Security Fencing Division but also boasts the capacity to produce any item in Steel – from a wrought-iron decorative panel to a custom-made Steel Structure Building.

Camel Racetracks, another specialty of the Group for the last 30 years, may be seen in five different locations in the U.A.E. alone. Design, Manufacture, Supply, and Install: The Intercare team does it all.



BUILDING MATERIALS

Intercare Building Materials division provides comprehensive Matting solutions including premium anti-fatigue and multi-purpose mats. The division spreads out over an area of 4500 sq. ft.

Apart from that, the division has the full professional capacity to provide Custom-Made mats and Installation support as the client demands.

FLOOR MATTING SOLUTIONS:

- ANTI-FATIGUE MAT
- BAREFOOT AND WETSIDE MAT
- ENTRANCE MAT
- MULTIPURPOSE MAT



INTERIOR

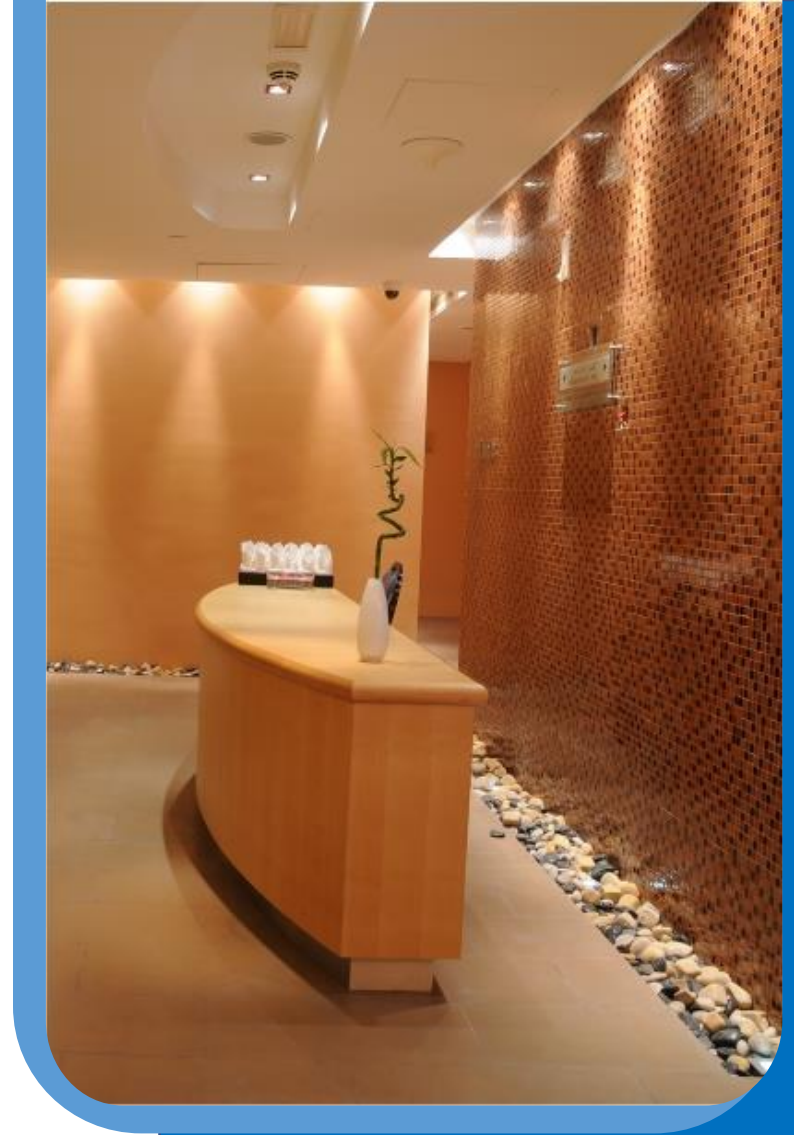
Offering ingenious solutions to customize living space, this division covering interior architecture specializes in Contract Furnishing and offers meticulously curated service to each client.

The joinery and furnishing factory is housed in an area of 7200 sq. ft. with an additional storage space of 2500 sq. ft. This arm of Intercare is equipped to provide purpose-designed and customized furniture for the Hospitality industry.

For each project delivery, we maintain global standards of quality and strictly follow the ISO guidelines throughout the process from conception through delivering products and allied services.

NOTABLE PROJECTS :

- Some of the major projects this division had executed are the Emirates Tower Hotel, Crown Plaza Hotel Chain, Atlantis, The Palm, and Holiday Inn.



ICL TISSUE MANUFACTURING LLC

ICL Tissue Manufacturing LLC, a division of Intercare Limited, to cater to the tissue paper requirements of the Washroom Hygiene division in the middle east.

We offer a selection of high-quality paper products that include:



Interfold hand towels



Interfold hand towels



Folded toilet paper



Auto-cut hand towels



Toilet rolls.



1 Ply



20x22cm



2 Ply



22x23cm



2 Ply



10x23cm



1 Ply



20cm



2 Ply



10cm



GSM

Packets
200x20

26



GSM

Packets
200x20

34



GSM

Packets
250x30

33



GSM

1 x 6 rolls

40



GSM

1 x 100 rolls

16

Spread over 3500 Sq ft of factory area with the most modern paper-converting technology and a 4000 Sq ft of storage space, we are committed to ensuring standardized manufacturing practices, which assure low lint and high absorbency paper products. The factory holds ISO 9001:2015 certificates for Quality Management systems and has the capacity to manufacture 265,000 cartons per annum. With a careful and conscious selection of mother reels from responsible manufacturers in UAE, we are in alignment with UAE's vision to encourage in- country products and to boost the local economy.



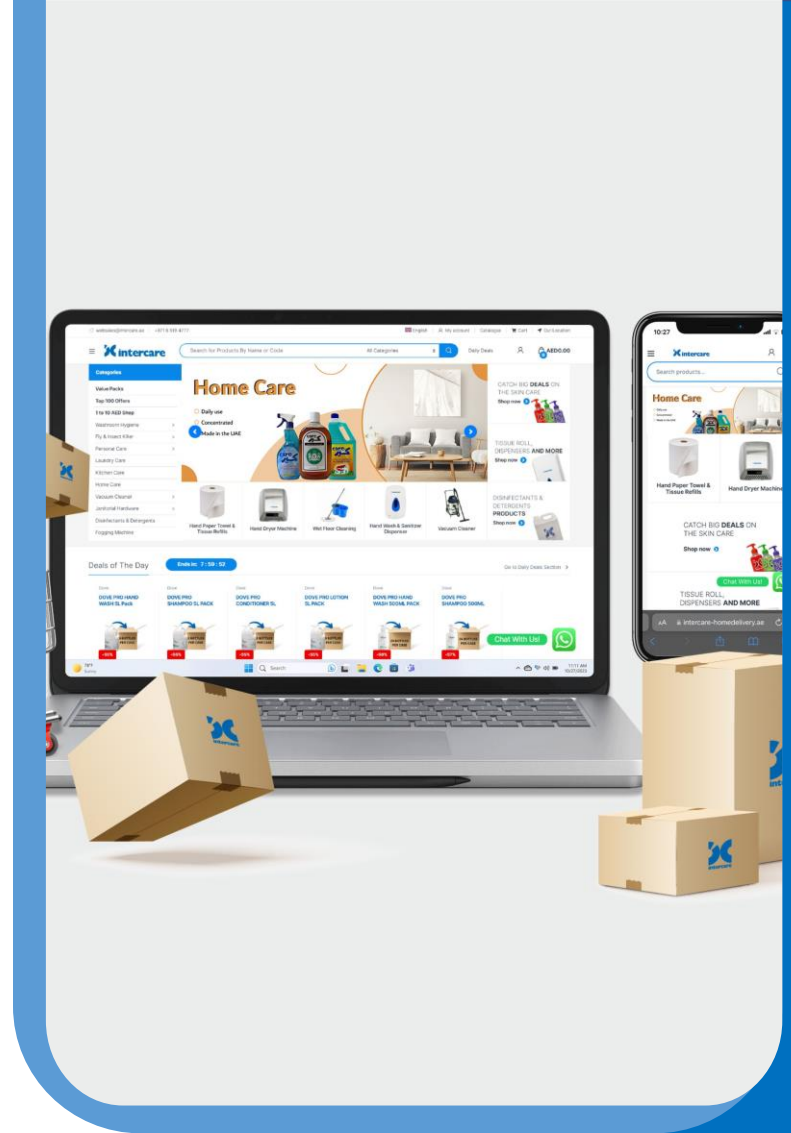
ONLINE STORE

Intercare has always been at the forefront of providing innovative and technological solutions that empower our clients to meet their unique requirements. Now, our customers can avail themselves of any product or service from our E-commerce site without leaving their comfort. They can obtain what they need with just a few clicks on their computer or cell phone.

The Intercare E-commerce site features over 1000 SKUs of the most reputed and reliable brands sourced from around the world, as well as inhouse products. The website is equipped with all the latest features, including Live Chat, Favourite Product List, secure and flexible payment options, and a user-friendly interface. Customers can access detailed information about the products and services they wish to order, engage with us via chat to make informed purchase decisions, make payments online, and arrange deliveries to their desired locations.

The Intercare E-commerce site also offers website-exclusive product promotions along with FREE* home delivery across the UAE.

(*Terms and conditions apply.)



FC & WC WORKSHOP

Intercare Limited is constantly striving to ensure that our products and machines deliver the best and uninterrupted service to our customers. The division was incepted in 2004, equipped with all necessary tools, accessories and skilled manpower. It is spread out over a 5000 sq. ft. area with a dedicated parking bay for large machines / sweepers).

The full-fledged workshop can undertake the service requirements of numerous prominent brands of Floor Care and Waste Care machines such as IPC, Truvox, Powr-flite, Sprintus, Polivac, Klindex, Eco Removal Systems, Aplina, Lindhaus, Matrix, Dulevo. Uncompromising standards, reliable service, and experienced and well-trained staff make our after sales workshop trustworthy for clients as well as customers.

Intercare Workshop : Workforce

Technical Manager, Service Coordinator and a team of 14 technicians are responsible for prompt and efficient after sales service. All the technical staff are trained at the Dulevo training center in Italy and for floor care machines , the Service Managers from our respective suppliers visit our site or they conduct online training sessions to equip our team with first-hand information and training. Our technical and operations staff at the workshop have a competitive advantage in delivering the ideal solutions and flawless service in less time due to their work expertise and solution-based approach.

Intercare Workshop : Health & Safety

The company has an uncompromising approach to the health and safety of the staff, guests, and the community around the workshop. All the staff strictly follow safety and personal hygiene protocol measures as per the ISO standards. The company is credentialed with Fire and Safety certification provided by the Sharjah Civil Defence department. Apart from that, to provide emergency first aid service at the premises, multiple eyewash stations, and shower stations are installed, and first aid kits are available at multiple points.

Intercare Workshop : Quality Certificates

The After Sales Service workshop and the technicians are certified by Dulevo and IPC for their machines. Moreover, the workshop follows ISO 9001 2015 standard for operations and customer management.



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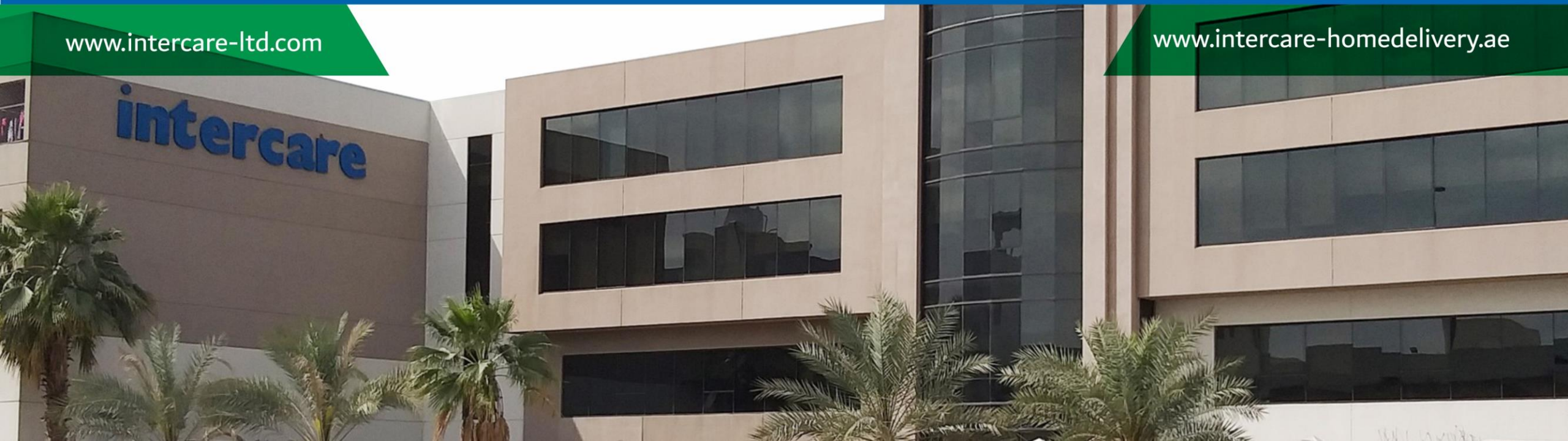
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**THANK
YOU!**

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